ď

GP-2182 #6

PTO/SB/08B (08-03)

Approved for use through 07/31/2006. OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

ostitute for form 1449/PTO

Sheet

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

| | Complete if Kr | nown |
|------------------------|----------------|--------------------------|
| Application Number | 09/998,914 | |
| Filing Date | November 30 | RECEIVED |
| First Named Inventor | Sinn | MEGETALD |
| Art Unit | 2182 | MAR 1 7 2004 |
| Examiner Name | | Technology Center 210 |
| Attorney Docket Number | OBL Y-01030 | 100:111010gy Ochron = 10 |

| | | NON PATENT LITERATURE DOCUMENTS | | | | | |
|-----------------------|------------------|---|---|--|--|--|--|
| Examiner Initials* | No. ¹ | Cite Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issunumber(s), publisher, city and/or country where published. | | | | | |
| | | LEON, McAfee's NetTools Promises to Ease Network Desktop Diagnosis, InfoWorld, San Mateo, 7/24/1995, Vol. 17, Iss. 30, p. 53. | | | | | |
| | | COONEY, IBM rolls out host- and server-based mgmt. apps, Network World, Framingham, 2/6/1995, Vol. 12, Iss. 6, pp. 6-7. | | | | | |
| | | WALSH, Remedy releases three applications for help-desk suite, InfoWorld, San Mateo, 4/21/1997, Vol. 19, Iss. 16, p. 34. | | | | | |
| | | SCHMERSAL, Testing to maintain service standards, Communications News, Nokomis, Mar. 1998, Vol. 35, Iss. 3, pp. 22-23. | | | | | |
| | | MUSTHALER, The trouble with help desk selection, Network World, Framingham, Feb. 20, 1995, Vol. 12, Iss. 8, pp. 35-39. | | | | | |
| | | Clear Trust, Unified Access Management, Securant Technologies, Inc., pp. 1-23, 1997. | | | | | |
| | | SiteMinder Agent Operations, Verson 4.0, Netegrity Inc., 1997 | | | | | |
| | | SiteMinder Deployment Guide, Version 4.0, Netegrity Inc., 1997 | | | | | |
| | | SiteMinder Policy Server Operations Guide, Version 4.0, Netegrity Inc., 1997 | | | | | |
| | | SiteMinder Policy Server Operations Guide, Version 4.0, Netegrity Inc., 1997 SiteMinder Developer's API Guide, Version 4.0, Netegrity Inc., 1997 | ঠ | | | | |

| | | · · · · · · · · · · · · · · · · · · · |
|-----------|------------|---------------------------------------|
| Examiner | Date | 0 |
| Signature | Considered | |

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached. This collection of information is required by 37 CFR 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

| OIP | `_ | | uction A | ct of 1995, no persons ar | | Approved for use through 07/31/2006. OMB 0651-0031 and Trademark Office; U.S. DEPARTMENT OF COMMERCE of information unless it contains a valid OMB control number. Complete if Known | į, |
|----------|-----------------------------------|----------------------|----------|---------------------------|------------------------|---|----|
| MAR 1 5 | Sul@ilu 2004 & | te for form 1449/PTO | | | Application Number | 09/998,914 | • |
| | INFO | ORMATION | DIS | CLOSURE | Filing Date | November 30, 2001 RECEIVE | Ĵ |
| TA TRANS | STA | TEMENT B | BY A | PPLICANT | First Named Inventor | Sinn MAR 1 7 2004 | |
| | (Use as many sheets as necessary) | | | | Art Unit | 2182 | |
| | (Use as many sneets as necessary) | | | ecessary) | Examiner Name | rechnology Center 2 | 00 |
| | Sheet | 2 | of | 2 | Attorney Docket Number | OBLX-01039US0 | |
| | | - | | | | | |

| NON PATENT LITERATURE DOCUMENTS | | | | |
|---------------------------------|--------------|---|----------------|--|
| Examiner Initials* | Cite No.1 | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published. | T ² | |
| | | SiteMinder Installation Guide, Version 4.0, Netegrity Inc., 1997 | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| , r | | | | |
| | | | | |
| | | | | |

| Examiner | • | Date | |
|-----------|---|------------|--|
| Signature | | Considered | |

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not

considered. Include copy of this form with next communication to applicant:

1 Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO:

Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.